STATE OF CALIFORNIA
Governor
Arnold Schwarzenegger

STATE AND CONSUMER
SERVICES AGENCY
Secretary
Rosario Marin

**Department of
Technology Services**

JOB OPPORTUNITY

Systems Software Specialist I (Technical)/Associate Systems Software Specialist
Software Branch/Application Enabling Section
Permanent Full-Time Position

The Engineering Division has one immediate opening at the Systems Software Specialist I (Tech)/Associate Systems Software Specialist level in the Application Enabling Section. This position reports directly to the Systems Software Specialist III (Supervisor) CICS Unit within the Application Enabling Section. Under the direction of the Systems Software Specialist III (Supervisor), the incumbent will provide CICS support for the DTS and its clients.

Functional areas of responsibility include, but may not be limited to:

- Installation of software products such as CICS on the MVS(z/OS) mainframes
- Installation of CICS interfacing software products on the MVS(z/OS) mainframes
- Work with customers to resolve problems with supported software products
- Diagnose and resolve software problems related to usage or product problems
- Work with software product vendors to find and implement software product fixes
- Work with customers to schedule changes or upgrades to supported software products
- Work as a team member

Desirable Qualifications and Skills:
- Experience with MVS (OS/390 or z/OS)
- Experience installing and supporting mainframe software products
- Familiarity with SMP/E
- Familiarity with change management principles
- Familiarity with problem ticketing systems such as Remedy
- Good verbal and written communications skills
- Ability to write technical documents directed at an audience with diverse levels of technical knowledge
- Ability to work with a variety of technical and management staff as well as vendors & associate organizations
- Ability to work independently and as a team member

Applications will be accepted from individuals who are currently in the Systems Software Specialist I (Tech)/Associate Systems Software Specialist classification or who have transfer or list eligibility to the classification. Applicants will be screened based on desirable qualifications and only the most qualified candidates will be scheduled for an interview. All appointments are subject to State Restriction of Appointment (SROA) provisions and employees designated surplus.
Final filing date: Until filled.

Interested applicants should submit a standards state application and resume to:

Department of Technology Services
P.O Box 1810
Rancho Cordova, CA 95741-1810
Attention: Elani Flores
Phone: (916) 464-4232
Reference RPA # 05-140

It is the objective of the State of California to achieve a drug-free state work place, any applicant for State employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the State, the rules governing civil service and the special trust placed in public servants.

Telephone Relay Service for the deaf or hearing impaired. TDD Phone (800) 735-2929; Voice Phone (800) 735-2922

THE DEPARTMENT OF TECHNOLOGY SERVICES IS AN EQUAL OPPORTUNITY EMPLOYER
"Equal employment opportunity to all regardless of sex, race, ancestry, disability, age, or sexual orientation."

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DTS 218 (07/05)